

Newsletter

March 2024

In this issue:

- Online BCRSP-CPD Mandatory Ethics March 1/24
- What my boss is interested in...I find fascinating Article by Alan D Quilley CRSP
- CRSP/CRST Virtual Coaching and Study Material

BCRSP-CPD Mandatory Ethics Course March 1/24

Our next Ethics course commences March 1/24. Registration is open until March 5/24. The course concludes March 31/24.

For Certificants who were registered before 2019, with registration numbers ending in "2" or "7", your CPD Program must be submitted to the BCRSP by March 30/24. The March course concludes March 31/24. However, note that the BCRSP is allowing the following: "Students of this course must still submit their CPD Program by March 30/24. In place of the Certificate of Completion, include a copy of the enrollment confirmation. The BCRSP will follow up with students for that Certificate".

This comprehensive and thought-provoking course, designed specifically for the BCRSP by Safety Results Ltd is ensured to enlighten and challenge a CRSP's thinking of ethics in their professional practice. This course will take approximately 3.5 hours to work through. Professionally presented, with individual feedback provided by our facilitators, Marie Quilley and Greg McInnes, as well as an in-course quiz and a final graded assignment, makes this course your only choice.

As required by the BCRP, the course also includes a detailed discussion of:

- BCRSP Code of Ethics and Professional Conduct
- Rules of Procedure of the Discipline Committee of the BCRSP

For more information and to register, please click here.

What my boss is interested in...I find fascinating!

Article by Alan D Quilley CRSP

I'm often asked to help companies improve the safety results they are achieving from their efforts. I always find it interesting to see what they are currently doing to "create safety." I've long abandoned the focus on prevention and taken the more positive approach that people working safely don't really need to prevent anything. To that end, it's important for organizations to re-enforce the classic ideas that they no doubt are already using within their organizations to create production. Let's take a look at a few:

"What my boss is interested in... How do I know what that is?"

Most organizations work hard at letting their employees and customers know what they are interested in. These "interests" are often described in detail on the company website as "Mission, Vision, Values"

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statements and the "About Us" tabs. If you look, you'll see statements of "intention." These statements of intent are basically how we want the organization to operate and what we want to accomplish through our efforts. To be successful, companies need to expand the message of how they want their company to be into daily communications and demonstrated actions from the organization's leaders. If they aren't supporting their intentions with actions, their intentions are only as good as a poster on the wall.

"What you do speaks so loudly I can't hear what you say" - Ralph Waldo Emerson

This turning intention into action is going to require planned and regular communication of clear messages about what is important to "the boss." When our leaders take the time to ask us questions, it is clearly communicated that the questions are something the boss is interested in...or why would they be asking the questions? In most organizations, these questions focus on "how much is that going to cost?" and "when will that be done?" Both REALLY great questions and clearly communicating that time and money are important to the leaders.

"I am fascinated in...What gets measured gets done"

Asking questions is the first part of the formula. The second part is ensuring that the information is gathered, analyzed and acted upon. Reaction to the answers also communicates the importance of the subject to the leader. There are many ways to communicate the outcomes of these questions. Typically we gather statistical evidence of our activities (meetings held, inspections done, customer surveys completed) and the outcomes of those activities (customer satisfaction results, issues resolved, actions completed).

"What gets rewarded gets results"

This requires a detailed communication of what is expected of your corporation's leaders from the CEO to the employees. In Safety Excellent Cultures, "everyone" becomes a leader. Then a system of measurements of the successful completion of those assigned responsibilities and tasks needs to be developed and implemented. The old assignment of "don't get

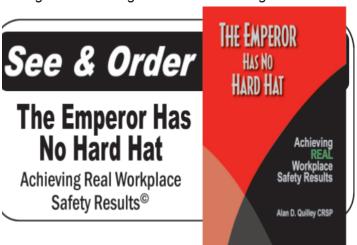
hurt" becomes "create safety." The expectation is that everyone is working together to create safety and it's no longer delivered to people like a pizza they didn't order!

A measurable and "nested" Accountability & Measurement System needs to be developed and implemented. The key to safety excellence is in the activities people do. Many of the activities typically associated with safety management are probably already identified and implemented in your company. What needs to happen to improve your results is that everyone's "boss" has to show interest in the completion of those measurable tasks.

Simple questions can become part of the daily conversation and should be asked and answered by everyone in the organization (Including the CEO):

- 1) What did you do today to make safety happen on your worksite?
- 2) What did the people who work with you do to make safety happen today at your worksite?
- 3) How do you know that they did these activities?
- 4) What happened to them because they did the work to create safety?

Alan D. Quilley (1954-2021) was a distinguished safety professional whose career spanned over 4 decades in the field of OH&S. As a CRSP, published author, and highly successful consultant and trainer, Alan made invaluable contributions to the OH&S community. His insightful articles and teachings remain relevant today. In honor of his legacy, I will periodically include Alan's past writings in this newsletter, as they contain timeless wisdom and guidance that continue to benefit us all. Though he is no longer with us, Alan's passion for safety lives on through his enduring words and teachings.



CRSP AND CRST VIRTUAL COACHING EXAMINATION PREPARATION

As it has always been our commitment to help candidates with their studies for both the <u>CRSPEX</u> and the <u>CRSTEX</u>, we are continuing our Virtual Coaching Packages. These packages are currently available to those that are writing the 2020 Blueprint CRSPEX and the 2024 Blueprint CRSTEX.

We will provide all of the material (shipped at our cost within Canada only). We are also delighted to offer generous discounts to current members in good standing of the CSSE and WOHSS (not combinable). For more information on those discounts, please contact <u>Marie</u>.

This virtual package includes 6 hours of personal coaching with Greg McInnes CRSP (NP) (CRSP held from1994-2023) The hours are broken down however you wish. There will be homework assignments between the calls. Calls are individualized and held via phone or Zoom Video Conference, your choice. Packages must be used within 6 months of purchase. The expiry date will change when new Blueprints are announced.

"It's really important to know who is trying to teach you something". - Alan D Quilley CRSP

Who is your Coach?

Greg McInnes is our instructor and can teach you how to study to help you in being successful in your journey to certification. He is a respected leader in OH&S, having over 3 decades of experience in the field in OH&S management positions (civic government, healthcare, aerospace, oil and gas and utilities). Greg has also been on the Board of Governors for the BCRSP, served as Chair of their Professional Conduct Committee and held positions with the CSSE at local, provincial and national levels.

He is a retired CRSP who consults to industry helping them create and implement their Health and Safety program. Greg has developed and instructed adult OHS education programs at the University of Alberta and has co-instructed at NAIT along with instructing OHS courses for varying companies. With all his experience, and sharing our techniques to help you focus your studies, why look elsewhere? When selecting your mentor, take the time to research who other providers are. We believe that they simply won't measure up with us in terms of quality, experience and teaching style.

"There are no hard questions if you know the answers". - Alan D Quilley CRSP

CRSP Virtual Coaching Package

Inclusions:

- Study material (material shipped at our cost within Canada only) based on the 2020 CRSP Examination Blueprint
- 6 hours personal coaching with Greg McInnes
- CRSP Exam Prep Study Manual
- CRSP Exam Prep Knowledge Gap Analysis Questions & Answers Workbook
- Handbook (offered only to those taking part in this Virtual Coaching Package)
- \$899.00 + tax

CRST Virtual Coaching Package Inclusions:

- Study material (material shipped at our cost within Canada only) based on the 2024 CRST Examination Blueprint
- 6 hours personal coaching with Greg McInnes
- CRST Exam Prep Study Manual
- CRST Exam Prep Knowledge Gap Analysis Questions & Answers Workbook
- Handbook (offered only to those taking part in this Virtual Coaching Package)
- \$899.00 + tax

If you wish to purchase only study material (CRSP Study Manual and Workbook or CRST Study Manual and Workbook) please visit our website:

CRSP Study Material or **CRST Study Material**