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### **Measuring Intention VS Execution - Part 1**

**Article by Alan D Quilley CRSP (held from 1985-2021)**

#### **Intention to Operate Safely**

Most companies understand the importance of managing their operations in a safe and healthy way. It would be rare indeed to find a company unaware of their legal, moral and financial obligations to do their work safely. This is particularly true of high hazard industries. Over the past three decades there has been a huge amount of work done in all business sectors to establish safety processes and programs. The improvements to the hardware of doing our work have been significant. The physical aspects of our safe work environment have been tremendous. These processes and programs have been refined and refitted in a gradual development process. There are many versions of safety management systems available to any employers looking to create a company safety program. These programs, policies, procedures are readily available on the internet and through a variety of safety related associations and private consultants. These documents and "safety procedures" binders, although unique in each and every company, generally accomplish only one major step in safety programming; they establish an "intention" to operate safely. It's the way we want it to be at our workplace.

#### **Evidence Based Safety**

Once our safety intentions are established the hard work begins. What do we do and how do we do those things to make sure our intentions become reality. Far too often this is where companies fail to become truly safe. They only measure the existence of these intention created documents. Auditing a safety process by only looking for the written procedures is only one half of the problem. We need to measure the activities. There has been much written about managing and measuring leading and trailing indicators of safety. In the business of creating safety we need to establish processes to measure both. Are we doing the safety activities and are they accomplishing safety at our workplaces. We need to look for evidence!

Contact Us!

Marie Quilley

587-969-0276

[mquilley@safetyresults.ca](mailto:mquilley@safetyresults.ca)

[safetyresults.ca](http://safetyresults.ca)

## **ISMS – Everything is connected**

The most interesting thing that I've observed is that there are four critical factors that need to be managed and are present in every workplace and there are four critical ways in which those factors need to be managed. The success your company has in safety is linked to the degree in which you managed the critical Whats and Hows of the ISMS. Part 2 will appear in next month's issue!

*Alan D. Quilley (1954-2021), my late husband, was a proud CRSP and published author of 8 books solely dedicated to OHS. He spent over 4 decades working as a safety professional, and since 2003, was a highly successful and sought after OH&S consultant and trainer/mentor. In determining the direction of our newsletter, I've decided to reprint some of Alan's past articles as they are virtually timeless.*

## **From Marie's Desk**

As some of you know, I moved Safety Results to Calgary in November 2021. I was living here when I met Alan over 20 years ago. I have continued on with Alan's legacy.

Our Virtual Training coach for our CRSP and CRST courses is Greg McInnes. Alan and Greg worked together in the past and Greg was involved in some Safety Results' projects. He is highly respected in OH&S and brings a great deal of expertise to our programs; I am grateful that Alan handpicked him to assist me with this part of my business. Our material is consistently updated and the entire suite of what we offer has helped many people pass their CRSPEX/CRSTEX.

Not only do we offer study material for those that wish to self-study as well as our virtual coaching packages, we also are proud to offer our CRST and a BCRSP-CPD Mandatory Ethics course in conjunction with Lambton College.

## **Sale!**

I have limited quantities of Alan's books still in inventory and have reduced their prices.

The Emperor Has No Hard Hat is now \$45.00.

Creating & Maintaining a Practical Based Safety Culture, as well as MORE Creating & Maintaining a Practical Based Safety Culture are priced at \$25.00 each.

How to Hold Great Safety Meetings is \$20.00.

Taxes and shipping are additional.

For more information on these books, please visit [here](#).

Once the books are sold, they will not be reprinted.

## **Next BCRSP-CPD Mandatory Ethics Course now open for registrations!**

### **Next course May 2/22**

This course takes approximately 3.5 hours to complete.

Registrations for the May 2/22 course are open until May 6/22 and the course will conclude May 27/22. This comprehensive and thought-provoking course, designed specifically for, and approved by the BCRSP by Alan Quilley, (who has been a CRSP for 35+ years), is ensured to enlighten and challenge a CRSP's thinking of ethics in their professional practice.

As required by the BCRSP, the course also includes detailed discussion of:

- BCRSP Code of Ethics and Professional Conduct
- Rules of Procedure of the Discipline Committee of the Board of Canadian Registered Safety Professionals

For more information on the course, please email [Lambton College](#)

To register for the course, please click [here](#).

## WOHSS Member Discounts!

We are delighted to offer discounts on our CRSP and CRST Coaching Packages as well as study material to current members in good standing of WOHSS! Please contact [Marie](#) for details. (Please note that these discounts do not apply to our CRST or Ethics courses nor study material that is offered in conjunction with Lambton College).

## Online CRST Examination Preparation

Safety Results Ltd, in conjunction with Lambton College based in Sarnia, Ontario, brings you THE best online CRST Examination Preparation Workshop!

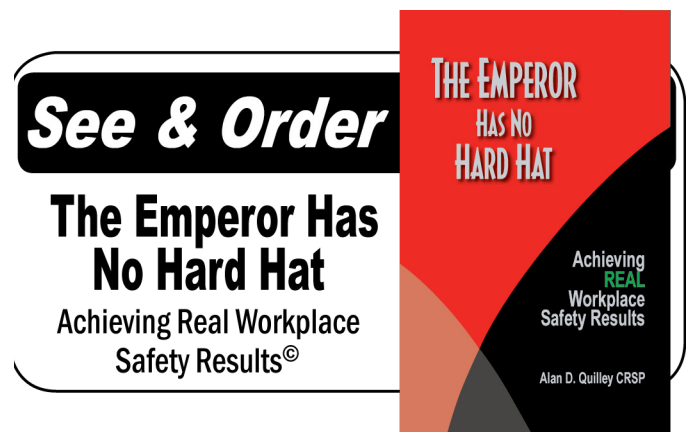
The next course starts June 1/22 and concludes June 30/22. Registrations for this course will be accepted by Lambton College until 4:00PM EDT, June 6/22.

When researching methods to deliver this top-notch course, we were expressly interested in associating with a distinguished educational institution as opposed to unknown online entities. It was vitally important that we aligned ourselves with an institution that believes in the same degree of ethics, high attention to service, content and quality as we do. Established in 1966, Lambton College has the enviable reputation as a pioneer in Mobile Learning. They are a global leader in applied research, education and innovation. Their work in a number of fields continues to exceed expectations, which makes them a perfect fit for what we do.

The aim of this course is to assist in performing your own knowledge gap analysis and then create a study plan which will enable you to focus on the competencies that you need to master before the exam.

To review and register in this online course, please click [here](#). (Registrations are handled exclusively by Lambton College)

Exclusive to Lambton College students confirmed in this course, the study material that the course was built upon is available at a special student discounted rate of \$400.00 CAD plus applicable taxes. Shipping (within Canada only) is included. More details [here](#).



## Compliments for our CRSP and CRST Examination Courses and Study Material

“I am so pleased to let you know that I passed the CRSP exam! I can honestly say that had I not studied from your material, that would not have been the case.

The information and materials provided were very helpful in assisting to close the gaps in the areas that I had less knowledge. Thank you”

*“Alan’s approach to the material helped me to identify the areas which I needed more time with and allowed for a more focused direction to my studies.*

*The study manual and variety of example questions combined to continually challenge myself”.*

“I was waiting for my certificate to come in before reaching out, but I found out that I passed!!! I found the practice CRST exams really helped me when I studied”.

*“I have passed the CRST exam! The BCRSP has mailed out results and results are available online. Thank you for putting together a thoughtful and valuable study material. I am waiting to receive the formal results through mail”.*

Congratulations and thank you for your wonderful comments! We really enjoy receiving testimonials such as these!

## CRSP AND CRST VIRTUAL COACHING EXAMINATION PREPARATION

As it has always been our commitment to help candidates with their studies for both the [CRSPEX](#) and the [CRSTEX](#), we are continuing our *Virtual Coaching Packages*. These packages are currently available to those that are writing the 2019 Blueprint CRSTEX and the 2020 Blueprint CRSPEX.

We will provide all of the material (shipped at our cost within Canada only). We are also delighted to offer generous discounts to current members in good standing of the CSSE and WOHSS (not combinable). For more information on those discounts, please contact [Marie](#).

This virtual package includes 6 hours of personal instruction with Greg McInnes CRSP. The hours are broken down however you wish. There will be homework assignments between the calls. Calls are individualized and held via phone or Zoom Video Conference, your choice.

*“It’s really important to know who is trying to teach you something”. - Alan D Quilley CRSP*

### Who is your Coach?

Greg McInnes, CRSP is our instructor and can teach you how to study to help you in being successful in your journey to certification. He is a respected leader in OH&S, having over 30 years’ experience in the field in OH&S management positions (civic government, healthcare, aerospace, oil and gas and utilities). Greg has also been a member of the Board of Governors for BCRSP and held positions with CSSE at both the local, provincial and national levels.

He is a working CRSP who consults to industry helping them create and implement their Health and Safety program. Greg has developed and instructed adult OHS education programs at the University of Alberta and has co-instructed at NAIT along with instructing OHS courses for varying companies. With all his experience, and sharing our techniques to help you focus your studies, why look elsewhere? When selecting your mentor, take the time to research who other providers are. We believe that they simply won’t measure up with us in terms of quality, experience and teaching style.

*“There are no hard questions if you know the answers”. - Alan D Quilley CRSP*

### [CRSP Virtual Coaching Package](#)

Inclusions:

- Study material (material shipped at our cost within Canada only) based on the 2020 CRSP Examination Blueprint
- 6 hours personal instruction with Greg McInnes
- CRSP Exam Prep Study Manual
- CRSP Exam Prep Knowledge Gap Analysis Questions & Answers Workbook
- Handbook (offered only to those taking part in this Virtual Coaching Package)
- \$899.00 + tax

### [CRST Virtual Coaching Package](#)

Inclusions:

- Study material (material shipped at our cost within Canada only) based on the 2019 CRST Examination Blueprint
- 6 hours personal instruction with Greg McInnes
- CRST Exam Prep Manual
- CRST Exam Prep Practice Questions and Answers Examination Workbook
- Handbook (offered only to those taking part in this Virtual Coaching Package)
- \$899.00 + tax

For more information, please visit our website:

[CRSP Courses](#) or [CRST Courses](#)

If you wish to purchase only the study material (CRSP Study Manual and Workbook or CRST Study Manual and Workbook) please visit our website:

[CRSP Study Material](#) or [CRST Study Material](#)